

# **OPTITOOL** ABOUT US

The company founder and managing director Dr. Josef Rackl studied physics at the University of Regensburg. His major fields of study were "Theoretical Physics" and "Operations Research".

In his diploma thesis Dr. Rackl analyzed the applicability of the physical algorithms on the transport logistics. In the subsequent doctorate the algorithmic basis for the solution of combinatorial optimization problems in the logistics was further developed.



Dr. Josef Rackl, CEO



In 1996 the company was founded in order to develop (based on the theoretical principles) and sell a product which meets the requirements in practice. Since that time, Dr. Rackl has been Managing Director.

Dr. Rackl received a doctoral degree in June 2000. The subject of his dissertation was "Studies on the combinatorial optimization problems using methods of statistical physics".

# **OPTITOOL**YOUR BENEFITS



#### Successful logistics

We are a worldwide operating software company which has successfully specialized in the optimization of transport logistics for more than 20 years. For this purpose, we offer a dispatching software with an integrated fleet management solution.

#### **Customer-specific solution / flexibility**

- Standard software modules, which are put together to a customer-specific solution within the scope of customer projects.
- All central components can be individually adapted by the in-house development team (customer business logic, workflows)
- High maintainability due to standard modules that are constantly being further developed
- Hosting & SaaS for more flexibility, combined with security and data protection to reduce fixed costs

### OPTITOOL support client from TeamViewer GmbH for remote maintenance at the customer's site

Support

In-house telephone support

for remote maintenance at the customer's site

Extended SLAs can be arranged upon request

Support ticket system for better support quality

## Modern, modular client-server software architecture

- High scalability
- High user-friendliness
- Stability, Security (Encrypted Data Exchange)
- Multilingual (support of multiple interface languages)
- User and rights concept (visibility/editing of data)
- Multi-client capability



## CUSTOMER **REVIEWS**



We were looking for a possibility to reduce the costs of our fleet while increasing customer satisfaction.

nberger, Authorized Signatory, Anton Pöllinger Brewery e. K.



The resources provided by OPTITOOL, even outside normal business hours, were optimal. The implementation ran smoothly.
- Waldemar Widorski, Project Manager Logostics, Vitogaz Switzerland AG



Our primary goal when introducing the OPTITOOL APP was to find a simple way of processing orders at the customer's site by the driver. In addition, it was particularly important for us to find a solution that covers all our requirements and ensures efficiency, flexibility, and transparency.

Dliver Höring, Managing Director, WESTFA Vertriebs- und Verwaltungs-GmbH

### Excerpt from our references







































